

## Dear Friends and Loyal Guests:

As many of you know and have come to see us since we reopened in July, we were able to welcome old friends and new ones to the shores of Lake Austin. We successfully implemented new safety standards to create a safe and comfortable environment for you.

During the shutdown last spring, we were also able to complete an extensive renovation and are proud to share these recent improvements with you, as well as program offerings to deliver a new type of experience for our guests. Your safety and the safety of our employees are our utmost priority today. And as the pandemic continues on, we are even more committed to providing a respite, for all of the current events that have made this year challenging, to say the least.

Now, more than ever, we offer a sanctuary, where you can relax and rejuvenate with peace of mind. Our intimate 19-acre hideaway has only 40 rooms, all opening to nature and most offering a private canopied front porch and/or a walled garden. More importantly, we continue to allow only our registered guests, employees and service vendors on the property and each person who comes onsite must take a temperature check daily.

All aspects of your stay, from our dining experience options to our activities, programming and spa treatments, address today's health and safety guidelines. We have made it easy for you to dine al fresco, in locations such as the Lakeside Arbor or on your private porch, with personal picnic baskets.

We practice cleaning and safety procedures and protocols to align with the highest standards and latest recommendation from healthcare authorities. To learn more, please review <u>our Safety Standards (PDF)</u>, or visit the <u>FAQ</u> section on our website.

We very much look forward to welcoming you to Lake Austin Spa Resort, where nature abounds and where wellness meets the water.

Sincerely,

Michael W. McAdams

Owner

William W. Rucks, IV

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Owner